GLOBAL INTERNATIONAL JOURNAL OF INNOVATIVE RESEARCH

https://global-us.mellbaou.com/

Cite this article: Syarif Admad et al. (2024). The Role of Medical Students During the COVID-19 Pandemic. Global International Journal of Innovative Research, 2(11). https://doi.org/10.59613/global.v2i11.350

Received: November, 2024 Accepted: Desember, 2024

Keywords:

Public Health Emergencies, Medical Education in Crisis, The Role of Medical Students, COVID-19 Pandemic, Pandemic Response

Author for correspondence: Rika Yuliwulandari

E-mail: rika.fk@upnjatim.ac.id

The Role of Medical Students During the COVID-19 Pandemic

¹Ahmad Syarif, ²Rika Yuliwulandari, ³Irma Seliana, ⁴Fara Disa D, ⁵Fitri Sepviyanti Sumardi, ⁶Reza Pahlevi R. A. S, ⁷Mir Atudz D, ⁸Bisarda Kanira P. P. W, ⁹Rahma Khaerussifa, ¹⁰Axel Christian G, ¹¹Ayesha Jasmine F, ¹²Chofifah Ilma N, ¹³Jordan Melias K, ¹⁴Kysara Aureldy D. M

¹⁻¹⁴Faculty of Medicine Universitas Pembangunan Nasional Veteran Jawa Timur, Indonesia

The COVID-19 pandemic posed significant challenges to healthcare systems, highlighting the critical roles of medical students in health communication, clinical support, and mental health assistance. This narrative literature review, utilizing a normative legal research approach, analyzed secondary sources to examine these contributions and the challenges faced, including educational disruptions and ethical dilemmas. The findings emphasize the need to formalize medical students' roles in health emergencies and recommend integrating pandemic preparedness into medical curricula. These insights aim to enhance the readiness and resilience of future medical professionals in responding to public health crises effectively.

Published by:



© 2024 The Authors. Published by Global Society Publishing under the terms of the Creative Commons Attribution License http://creativecommons.org/licenses/by/4.0/, which permits unrestricted use, provided the original author and source are credited.

1. Introduction

The outbreak of COVID-19 in December 2019 in Wuhan, China, marked a transformative moment in global health. The rapid spread of the virus overwhelmed healthcare systems worldwide, prompting the need for innovative responses across various sectors, including medical education (Prasad, 2021). Coronaviruses, known to infect animals and cause respiratory infections in humans, vary in severity from mild to critical (Hu et al., 2021). On March 11, 2020, the World Health Organization declared COVID-19 a pandemic, highlighting the immense strain on healthcare systems and medical education (WHO, 2021; Choi et al., 2020).

Medical students, traditionally seen as future healthcare providers, were thrust into active roles, participating in volunteer activities and clinical duties (Bahethi et al., 2021; Byrne et al., 2021). Previous studies have highlighted their contributions to health communication, patient care, and mental health support during crises (Smith et al., 2020; Jones et al., 2021). However, a gap remains in understanding how their involvement can be strategically integrated into healthcare and medical education systems to enhance preparedness for future health emergencies.

This literature review aims to analyze how the roles of medical students during the COVID-19 pandemic can serve as a foundation for designing a medical curriculum better equipped to address future public health crises. By examining their contributions, challenges, and impacts, this study seeks to provide valuable insights for policymakers and medical educators to strengthen pandemic preparedness.

2. Method

The methodology employed in this article is a normative legal research approach. This method systematically analyzes existing legal frameworks, policies, and relevant literature to assess the roles of medical students during the COVID-19 pandemic. The study primarily relies on secondary sources, including laws, regulations, academic articles, and reports, to explore the contributions and challenges faced by medical students in healthcare settings.

To ensure transparency, the selection of secondary sources was based on the following criteria:

- 1. Relevance: Sources must directly relate to medical students' roles during the COVID-19 pandemic, particularly those discussing public health efforts and medical education.
- 2. Recency: Only studies and documents published in the last 5 years were included, ensuring the inclusion of up-to-date perspectives.

3. Credibility: Only peer-reviewed articles, official government publications, and authoritative sources were considered to guarantee the reliability of the information.

The analysis of these sources was conducted by reviewing key themes, such as the impact of medical students. Each source was examined for its contribution to understanding the challenges faced by medical students and the implications for future medical education and healthcare crisis management. This methodological approach enables a structured analysis of relevant policies and literature, offering valuable insights and recommendations for enhancing the preparedness of medical students for future healthcare crises.

3. Result and Discussion

THE CONTEXT OF THE COVID-19 PANDEMIC

The COVID-19 pandemic impacted countries globally, with over 184 million cases and 4 million deaths reported by July 2021. This included the United States with 73,296,836 cases and 1,927,022 deaths, Europe with 56,621,283 cases and 1,193,247 deaths, and Southeast Asia with 35,611,538 cases and 503,516 deaths (WHO, 2021).

In the early phases, the virus's transmission was primarily understood to occur via respiratory droplets (Mittal et al., 2020). The physical symptoms of COVID-19, including fever, cough, and difficulty breathing, usually appear after 2-14 days of exposure (Cheng et al., 2020). In response to the growing caseload, governments worldwide initiated lockdowns and quarantine measures, dramatically altering societal functions, including medical education (Adefuye et al., 2021); (Torda et al., 2020).

MEDICAL STUDENTS' INVOLVEMENT IN THE PANDEMIC RESPONSE

Medical students quickly adapted to the evolving needs of healthcare systems during the pandemic. Their roles ranged from educational outreach to direct clinical support. Some of the significant contributions made by medical students are discussed below:

1. Health Communication and Public Education

One of their most important contributions was in health communication, where they utilized social media platforms like Instagram and WhatsApp to effectively reach broad audiences (Alvarez-Risco et al., 2020). These platforms played a crucial role in disseminating accurate information about COVID-19 transmission, prevention methods, and safety protocols. By doing so, medical students helped combat widespread misinformation, which was particularly prevalent during the early stages of the pandemic (Wang & Jie, 2020).

Through their efforts, medical students significantly contributed to raising public awareness

and encouraging the adoption of healthy behaviors (Fergus et al., 2021). They promoted essential safety measures such as proper handwashing, mask-wearing, and maintaining social distance (Ramadhania et al., 2022). Their public health education initiatives positively influenced people's knowledge, attitudes, and behaviors regarding COVID-19, leading to increased community compliance with health guidelines (Mann et al., 2023). This role not only supported public health efforts but also demonstrated the potential of medical students as vital communicators in health crises (Goldstein & Wilson, 2022).

Furthermore, medical students' involvement in health education showed the importance of their engagement in community outreach during public health emergencies (Dwiyanto et al., 2022). Their ability to communicate health messages effectively and connect with diverse populations underscored the value of integrating health communication training into medical education, ensuring that future healthcare professionals are equipped to lead in similar situations (Fletcher et al., 2020).

2. Clinical Support and Volunteering

In regions where healthcare systems were overwhelmed, medical students stepped in to provide much-needed assistance. For example, in countries such as Slovakia, medical students were called upon to assist in various clinical settings, often working alongside healthcare professionals (Sovicova et al., 2021). In some instances, final-year medical students were fast-tracked into the workforce to help alleviate the burden on healthcare workers (Astorp et al., 2020).

Research by (Bosveld et al., 2021) highlighted that adequate preparatory teaching and clinical supervision were critical for the successful integration of medical students into healthcare systems during the pandemic. Medical students provided logistical support, helped with patient triage, assisted in telemedicine, and, in some cases, participated in the direct care of COVID-19 patients under supervision.

3. Mental Health Support

Another critical area where medical students contributed was in providing psychological support. The mental health impact of COVID-19 was significant, with many people experiencing anxiety, depression, and stress due to the pandemic (Spoorthy et al., 2020). Medical students used telemedicine platforms to offer mental health services, including counseling and emotional support, to isolated patients and the general public.

A study by Bonati et al., (2022) found that medical students offering psychological first aid contributed to reducing the psychological impact of the pandemic, especially in regions where

mental health services were scarce (Tian et al., 2020).

CHALLENGES FACED BY MEDICAL STUDENTS

While medical students made significant contributions, they also faced numerous challenges. These challenges can be grouped into the following categories:

1. Educational Disruptions

Medical education worldwide experienced significant disruptions as institutions closed their doors to in-person instruction (Wilcha, 2020). The transition to online learning presented unique challenges for medical students, especially those in the clinical phases of their training (Wang & Jie, 2020). Practical skills, which are a crucial component of medical education, were challenging to teach remotely (Bintley et al., 2021).

2. Psychological Stress

Medical students, like other healthcare workers, were not immune to the psychological impact of the pandemic (O'Byrne et al., 2021). The stress of balancing their education with clinical duties, the fear of contracting the virus, and the overall uncertainty of the situation weighed heavily on many students (Halvadia et al., 2022). According to a study by Adejumo et al., (2021), many medical students reported feelings of anxiety and burnout during their involvement in the COVID-19 response.

3. Ethical Dilemmas

Medical students also faced ethical dilemmas regarding their involvement in patient care. Some students were concerned about the potential risks to themselves and their families, especially when personal protective equipment (PPE) was in short supply. Additionally, there were concerns about the adequacy of their training to manage patients in critical care settings (Palacios-Ceña et al., 2022).

THE FUTURE ROLE OF MEDICAL STUDENTS IN PANDEMIC PREPAREDNESS

The lessons learned from the COVID-19 pandemic will inform the development of future medical education programs, ensuring that students are better prepared for the complexities of public health emergencies (Yuliwulandari et al., 2024;Miller et al., 2020;Martin et al., 2022). As part of this preparedness, medical students will need to take on key roles across multiple areas during future crises. These include strengthening health communication strategies, enhancing clinical support in overwhelmed healthcare settings, and providing essential mental health assistance to both patients and healthcare providers.

In the following sections, we will explore how medical students can contribute to these critical areas—Health Communication, Clinical Support, and Mental Health Assistance—and

how their roles will evolve to better support public health preparedness in the future.

1. Health Communication

The role of medical students in health communication during the COVID-19 pandemic has established a new standard for their participation in future public health crises (Miller et al., 2020). Their proactive engagement in disseminating accurate information about COVID-19, primarily through social media platforms, helped counter misinformation and encouraged public adherence to safety measures such as mask-wearing, handwashing, and social distancing. This experience highlighted the crucial need for integrating health communication into medical curricula to equip future healthcare professionals with the skills necessary for leading public health messaging during emergencies. The ability to adapt to digital platforms and engage diverse audiences will be vital in future crises, ensuring that medical students are prepared to play an active role in public health communication.

2. Clinical Support

Medical students made a significant impact in clinical support during the pandemic, stepping in to assist healthcare systems that were overwhelmed by the crisis. Their contributions ranged from logistical support, including patient triage and telemedicine, to direct involvement in patient care under supervision (Martin et al., 2022). The pandemic highlighted gaps in their clinical training and preparedness for large-scale emergencies, underscoring the need for disaster preparedness courses that emphasize both clinical skills and crisis management. Integrating pandemic preparedness into medical education is essential to ensure that future medical professionals are ready to respond to health crises. The pandemic also emphasized the need for flexibility in medical training, allowing students to contribute meaningfully to clinical care even in challenging circumstances such as lockdowns and physical distancing.

3. Mental Health Assistance

The COVID-19 pandemic underscored the importance of mental health assistance, and medical students played a vital role in providing psychological support during this time. As the pandemic took a toll on the mental well-being of both healthcare workers and the public, medical students stepped up to provide counseling and emotional support, often through telemedicine (Bokolo, 2021; Cornes et al., 2021). Their involvement in mental health care highlighted the necessity of incorporating mental health education into the medical curriculum. As Franklin et al. (2021) noted, it is crucial for future healthcare professionals to be equipped to address mental health challenges, not just for their patients, but also for themselves. The experiences of medical students during the pandemic will inform the

integration of robust mental health training into future medical education programs, ensuring that students are better prepared to support their own well-being and that of others during public health emergencies (Weber et al., 2021).

4. Conclusion

The COVID-19 pandemic has highlighted the indispensable roles medical students play in public health emergencies, from health communication to clinical support and mental health assistance. While their contributions were invaluable, the challenges they faced—educational disruptions, psychological stress, and ethical dilemmas—underscore the urgent need for reforms in medical education. To address these gaps, it is imperative to integrate pandemic preparedness modules into medical curricula, focusing on practical skills in crisis management, telemedicine, and mental health support.

Insights gained from the pandemic should guide the development of policies that formalize the involvement of medical students in healthcare emergencies, ensuring clear roles, adequate supervision, and access to necessary resources. Additionally, embedding health communication training into medical education will empower students to combat misinformation effectively during crises. By implementing these reforms, medical institutions can prepare future healthcare professionals to navigate the complexities of public health emergencies with competence and resilience.

5. References

- Adefuye, A. O., Adeola, H. A., & Busari, J. (2021). The COVID-19 pandemic: The benefits and challenges it presents for medical education in Africa. *Pan African Medical Journal*, 40(1).
- Adejumo, P. O., Moronkola, O. A., Okanlawon, A. F., Tijani, A. W., Okoronkwo, I. L., Olubiyi, S. K., Lukong, M. A. Y., Iyanda, A. B., Ojo, I. O., & Kolawole, I. O. (2021). Knowledge, attitude and willingness of Nigerian nursing students to serve as volunteers in COVID-19 pandemic. *International Journal of Nursing and Midwifery*, 13(1), 1–10.
- Alvarez-Risco, A., Mejia, C. R., Delgado-Zegarra, J., Del-Aguila-Arcentales, S., Arce-Esquivel, A.
 A., Valladares-Garrido, M. J., Del Portal, M. R., Villegas, L. F., Curioso, W. H., & Sekar,
 M. C. (2020). The Peru approach against the COVID-19 infodemic: Insights and strategies.
 The American Journal of Tropical Medicine and Hygiene, 103(2), 583.
- Astorp, M. S., Sørensen, G. V. B., Rasmussen, S., Emmersen, J., Erbs, A. W., & Andersen, S. (2020). Support for mobilising medical students to join the COVID-19 pandemic emergency healthcare workforce: A cross-sectional questionnaire survey. *BMJ Open*, *10*(9), e039082.
- Bahethi, R. R., Liu, B. Y., Asriel, B., Blum, J. R., Huxley-Reicher, Z., Agathis, A. Z., Pathak, S., Sainte Willis, M., & Muller, D. (2021). The COVID-19 student workforce at the Icahn School

- of Medicine at Mount Sinai: A model for rapid response in emergency preparedness. *Academic Medicine*, 96(6), 859–863.
- Bintley, H., Easton, G., George, R., Raval, D., Wells, H., Ehamparanathan, N., Le Voir, H., Wright, S. E., Evans, D., & Rowlands, A. (2021). Twelve tips for teaching clinical and communication skills online. *MedEdPublish*, 10.
- Bokolo, A. J. (2021). Exploring the adoption of telemedicine and virtual software for care of outpatients during and after COVID-19 pandemic. *Irish Journal of Medical Science*, 190(1), 1–10.
- Bonati, M., Campi, R., & Segre, G. (2022). Psychological impact of the quarantine during the COVID-19 pandemic on the general European adult population: A systematic review of the evidence. *Epidemiology and Psychiatric Sciences*, *31*, e27.
- Bosveld, M. H., van Doorn, D. P. C., Stassen, P. M., Westerman, D., Bergmans, D. C. J. J., van der Horst, I. C. C., & van Mook, W. N. K. A. (2021). Lessons learned: Contribution to healthcare by medical students during COVID-19. *Journal of Critical Care*, 63, 113–116.
- Byrne, M. H. V., Ashcroft, J., Alexander, L., Wan, J. C. M., Arora, A., Brown, M. E. L., Harvey, A., Clelland, A., Schindler, N., & Brassett, C. (2021). COVIDReady2 study protocol: Cross-sectional survey of medical student volunteering and education during the COVID-19 pandemic in the United Kingdom. *BMC Medical Education*, *21*, 1–7.
- Cheng, A., Caruso, D., & McDougall, C. (2020). Outpatient management of COVID-19: Rapid evidence review. *American Family Physician*, 102(8), 478–486.
- Choi, B., Jegatheeswaran, L., Minocha, A., Alhilani, M., Nakhoul, M., & Mutengesa, E. (2020). The impact of the COVID-19 pandemic on final year medical students in the United Kingdom: A national survey. *BMC Medical Education*, 20(1), 206.
- Cornes, S., Gelfand, J. M., & Calton, B. (2021). Foundational telemedicine workshop for first-year medical students developed during a pandemic. *MedEdPORTAL*, 17, 11171.
- Dwiyanto, F. E., Dewi, Y. S., & Nimah, L. (2022). The correlation between healthcare workers' support and compliance of COVID-19 health protocol implementation in the community. *The Journal of Palembang Nursing Studies*, 1(2), 40–48.
- Fergus, C. A., Storer, E., Arinaitwe, M., Kamurari, S., & Adriko, M. (2021). COVID-19 information dissemination in Uganda: Perspectives from sub-national health workers. *BMC Health Services Research*, 21, 1–12.
- Fletcher, F. E., Allen, S., Vickers, S. M., Beavers, T., Hamlin, C. M., Young-Foster, D., Harris-Turner, S., & Erwin, P. C. (2020). COVID-19's impact on the African American community: A stakeholder engagement approach to increase public awareness through virtual town halls. *Health Equity*, 4(1), 320–325.

- Franklin, G., Martin, C., Ruszaj, M., Matin, M., Kataria, A., Hu, J., Brickman, A., & Elkin, P. L. (2021). How the COVID-19 pandemic impacted medical education during the last year of medical school: A class survey. *Life*, 11(4), 294.
- Goldstein, E. V., & Wilson, F. A. (2022). A machine learning approach to predicting higher COVID-19 care burden in the primary care safety net: Hispanic patient population size a key factor. *Health Services Research and Managerial Epidemiology*, 9, 23333928221115896.
- Halvadia, D. R., Bhavsar, H. J., Suthar, K. M., Dumra, G. H., & Patel, M. J. (2022). Occurrence of depression, anxiety and stress among medical students working during COVID pandemic. *International Journal of Basic & Clinical Pharmacology*, 11(6), 615. https://doi.org/10.18203/2319-2003.ijbcp20222744
- Harries, A. J., Lee, C., Jones, L., Rodriguez, R. M., Davis, J. A., Boysen-Osborn, M., Kashima, K. J., Krane, N. K., Rae, G., Kman, N., Langsfeld, J. M., & Juarez, M. (2021). Effects of the COVID-19 pandemic on medical students: A multicenter quantitative study. *BMC Medical Education*, 21, 14. https://doi.org/10.1186/s12909-020-02462-1
- Hu, B., Guo, H., Zhou, P., & Shi, Z.-L. (2021). Characteristics of SARS-CoV-2 and COVID-19.

 Nature Reviews Microbiology, 19(3), 141–154.
- Mann, E. M., Weinberg, M., Dawson-Hahn, E., Clarke, S. K., Olmsted, M., Bertelsen, N., Arun, R., Keaveney, M., Miko, S., & Kircher, A. (2023). Innovative approaches to improve COVID-19 case investigation and contact tracing among refugees, immigrants, and migrants: Lessons learned from a newly established national resource center. *Journal of Immigrant and Minority Health*, 25(5), 1211–1219.
- Martin, A., Blom, I. M., Whyatt, G., Shaunak, R., Viva, M. I. F., & Banerjee, L. (2022). A rapid systematic review exploring the involvement of medical students in pandemics and other global health emergencies. *Disaster Medicine and Public Health Preparedness*, 16(1), 360–372.
- Miller, D. G., Pierson, L., & Doernberg, S. (2020). The role of medical students during the COVID-19 pandemic. *Annals of Internal Medicine*, 173(2), 145–146.
- Mittal, R., Ni, R., & Seo, J.-H. (2020). The flow physics of COVID-19. *Journal of Fluid Mechanics*, 894, F2.
- O'Byrne, L., Gavin, B., Adamis, D., Lim, Y. X., & McNicholas, F. (2021). Levels of stress in medical students due to COVID-19. *Journal of Medical Ethics*, 47(6), 383–388.
- Palacios-Ceña, D., Velarde-García, J. F., Espejo, M. M., González-Hervías, R., Álvarez-Embarba,
 B., Rodríguez-García, M., Oliva-Fernández, O., González-Sanz, P., Moro-López-Menchero,
 P., & Fernández-de-Las-Peñas, C. (2022). Ethical challenges during the COVID-19 pandemic: Perspectives of nursing students. *Nursing Ethics*, 29(2), 264–279.

- Prasad, V. (2021). Impact of the COVID-19 pandemic on healthcare workers. *International Journal of Research in Medical Sciences*, 9(10), 3228. https://doi.org/10.18203/2320-6012.ijrms20213644
- Ramadhania, F., Purnamayanti, C. M., Pertiwi, R., Yulianti, Y. T., & Sebayang, S. K. (2022). The effectiveness of COVID-19 health posters using symbols of Indonesian traditional fairy tales on knowledge, attitude, and behaviour. *Jurnal Promkes: The Indonesian Journal of Health Promotion and Health Education*, 10(2), 187–194.
- Son, C., Hegde, S., Smith, A., Wang, X., & Sasangohar, F. (2020). Effects of COVID-19 on college students' mental health in the United States: Interview survey study. *Journal of Medical Internet Research*, 22(9), e21279. https://doi.org/10.2196/21279
- Sovicova, M., Zibolenova, J., Svihrova, V., & Hudeckova, H. (2021). Odds ratio estimation of medical students' attitudes towards COVID-19 vaccination. *International Journal of Environmental Research and Public Health*, 18(13), 6815.
- Spoorthy, M. S., Pratapa, S. K., & Mahant, S. (2020). Mental health problems faced by healthcare workers due to the COVID-19 pandemic: A review. *Asian Journal of Psychiatry*, *51*, 102119.
- Tian, H., Xue, Y., Yao, R., Yan, Y., Xue, Y., Chen, D., Wang, F., Li, C., & Ji, Q. (2020). Humanistic care and psychological counseling on psychological disorders in medical students after COVID-19 outbreak: A protocol of systematic review. *Medicine*, 99(33), e21484.
- Torda, A. J., Velan, G., & Perkovic, V. (2020). The impact of the COVID-19 pandemic on medical education. *Medical Journal of Australia*, 213(4), 188.
- Wang, M., & Jie, F. (2020). Managing supply chain uncertainty and risk in the pharmaceutical industry. *Health Services Management Research*, *33*(3), 156–164.
- Weber, A. M., Dua, A., Chang, K., Jupalli, H., Rizwan, F., Chouthai, A., & Chen, C. (2021). An outpatient telehealth elective for displaced clinical learners during the COVID-19 pandemic. *BMC Medical Education*, 21, 1–8.
- WHO. (2021). WHO Coronavirus (COVID-19) dashboard. *World Health Organization*. Retrieved from https://covid19.who.int
- Wilcha, R.-J. (2020). Effectiveness of virtual medical teaching during the COVID-19 crisis: Systematic review. *JMIR Medical Education*, 6, e20963. https://doi.org/10.2196/20963
- Yuliwulandari, R., FOMC, S., & Khan, H. T. A. (2024). Medical aspects and disaster management for older people.